

P.O. Box 10 420 River St Lockhart, SC 29364 www.lockhartpower.com

January 12, 2018

Jocelyn Boyd Chief Clerk and Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

Re: Public Service Commission of South Carolina Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 4th Quarter of 2017 and includes the following items:

- 1. Total number of customers whose services have been terminated (voluntary & involuntary).
- 2. Daily number of customers whose services have been involuntarily terminated.
- 3. Reasons for the involuntary terminations.
- 4. Average duration of involuntary terminations (in days).
- 5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,

Janet H. Gaston

Assistant Business Controller Lockhart Power Company PUBLIC SERVICE

## LOCKHART POWER COMPANY INVOLUNTARY TERMINATION OF ELECTRIC SERVICE 4TH QUARTER - 2017

Month	Day	Number of Involuntary Terminations	Reason for Termination	Average Outage Duration In Days
OCTOBER	1			
	2	3	NON-PAYMENT	
	4	1	NON-PAYMENT	
	5			
	6			
	7 8			
	9			
	10	8	NON-PAYMENT	
	11			
	12	19	NON-PAYMENT	
	13			
	14			
	15			
	16 17			
	18	15	NON-PAYMENT	
	19	13	NON-PATMENT	
	20			
	21			
	22			
	23	4	NON-PAYMENT	
	24	1	NON-PAYMENT	
	25 26	12	NON-PAYMENT	
	27	12	NON-PATIVIENT	
	28			
	29			
	30			
	31			
	Total	63		0.83

## LOCKHART POWER COMPANY INVOLUNTARY TERMINATION OF ELECTRIC SERVICE 4TH QUARTER - 2017

Month	Day	Number of Involuntary Terminations	Reason for Termination	Average Outage Duration In Days
NOVEMBER	1 2 3 4	2	NON-PAYMENT	
	5 6 7 8 9 10	8	NON-PAYMENT	
	12 13 14	13	NON-PAYMENT	
	15 16 17 18 19 20	1 9	NON-PAYMENT NON-PAYMENT	
	21 22 23 24 25 26 27			
	28 29 30	7	NON-PAYMENT	
	Total	40		1.97

## LOCKHART POWER COMPANY INVOLUNTARY TERMINATION OF ELECTRIC SERVICE 4TH QUARTER - 2017

Month	Day	Number of Involuntary Terminations	Reason for Termination	Average Outage Duration In Days
DECEMBER	1 2 3 4 5 6 7 8 9 10 11 12 13	10	NON-PAYMENT	
	14 15 16 17 18 19 20	15 1	NON-PAYMENT NON-PAYMENT	
	20 21 22 23 24 25 26 27 28 29 30 31	3	NON-PAYMENT	
	Total	29		1.50
4th QUARTER TO	TALS	132		1.43